

CI TIMES



Commercial Investigations 10 for 10 in 2014 Wrap Up

What a year 2014 was for Commercial Investigations LLC! We turned 10 years old and wanted to celebrate by giving back to the community. The celebration started on March 8th with Big Brothers Big Sisters Bowl for Kids' Sake 2014. CI sponsored two "Bigs" and two "Littles" for a day of bowling. It looked like they had so much fun that on April 4th CI decided to try out the bowling for ourselves! Five of our staff members participated in the Big Brothers Big Sisters Bowl for Kids' Sake at Spare Time in Latham, NY. We enjoyed a fun night out while raising money to benefit the children in our community.

The springtime celebration continued in April when CI donated to the YMCA of Buffalo Niagara's annual campaign. The money donated ensured that four children in the community had the opportunity to participate in youth sports leagues and provided one week of quality after-school child care for a child in need.

By May CI was ready for another celebration they could participate in. So, on May 20th five staff members attended the 22nd Annual SEFCU Monopoly Tournament to benefit the Center for Disability Services. Our staff enjoyed a little competitive fun while raising money for a great cause.

When summer finally arrived in upstate New York, CI was very ready for the next birthday celebration with an ice cream social. On June 25th the staff headed to 16 Handles in East Greenbush, NY to benefit St. Paul's Center. Summer is short in upstate New York so we quickly followed up this celebration with two more. On July 21st one of CI's investigators attended the Golf Classic 2014 to benefit Berkshire Farm Center and Services for Youth. Soon after on August 16th CI sold the most ducks to benefit the first Capital Region Sponsor-A-Scholar Rubber Duck Derby.

It was hard to believe fall was here and it would be the end of 2014 before we knew it. Before the snow arrived seven of the CI staff members got out to enjoy the end of the nice weather at the 2014 Bassett Healthcare Network Cupola 5k Run/Walk in Cooperstown, NY. We moved the celebration inside in November to attend the Rome Hospital Foundations Annual Gala at the Turning Stone Resort.

Much to our dismay, December was here and our final celebration had arrived. We found a wonderful way to end the year and our 10 for 10 Birthday Celebration. Four of our CI staff members headed to the Ronald McDonald house in Albany, NY to prepare a meal for the families that benefit from the Ronald McDonald House Charities of the Capital Region.

As you can see, 2014 was an amazing year for Commercial Investigations! We enjoyed spreading our 10th Birthday Celebration throughout the entire year. We were able to help our community in many ways and had a blast while doing it. As a matter of fact, we had so much fun that we are going to keep going in 2015!! CI is looking for charities that need our help. If anyone would like to suggest a cause we could donate our time to please contact us at info@commercialinvestigationsllc.com. We are looking very forward to another productive and exciting year. Happy New Year and all the best in 2015!



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CI Webinar Series

Our 2014 monthly webinar series proved to be a great success and we will continue the webinar series every other month in 2015. Did you know you can see the recorded presentations and PowerPoint slides?

The recordings can be found here: commercialinvestigationsllc.com/CIWebinarSeries.html

The PowerPoint presentations are on our Slideshare page found here: www.slideshare.net/CommercialInvestigations

Our future Webinars—

February 28, 2015 11:00 AM: Ways to Expedite Your Background Investigations

April 23, 2015 11:00 AM: Why Do I Need Federal Criminal Inquiries?

If you would like to receive email notifications regarding our webinar series, please contact us at 800-284-0906, info@commercialinvestigationsllc.com or commercialinvestigationsllc.com/signupforcieducationalmaterials.html.

Due Diligence: A Game of Strategy

In our last edition of CI Times, Due was looking at the opportunity to expand his business to the next level. This was something that Due would have to work hard toward achieving. Due and Patty were looking to get a contract with a shopping center for their snow removal service named Snow-Must-Go Plowing and Removal Service. This was their first client and could lead to a large expansion of Clean Cut Clippings. However, as with any good job, there is a background check that must be passed first. Will Due be able to get this contract or will his dreams be crushed once again?

It is seven o'clock Monday morning and Due quickly jumps out of bed when he hears his phone ringing. Due answers the phone but has no idea who would be calling him this early in the morning. Due quickly discovers that the man on the other end of the phone is the owner of Uncommon Property Group. During the conversation, the owner shows interest in having Due take care of the snow plowing at No Boundaries Shopping Plaza throughout the winter. Due lets the owner know that he is very interested and is willing to do whatever is necessary to get this process moving along as quickly as possible. The owner tells Due that the next step is for Due to consent to a background check so that they can make sure that Due is a suitable candidate for the job. The owner asks Due to come down to the office so that they can fill out the paperwork to get the process started. Due heads down to meet with the owner of Uncommon Property Group and signs all of the necessary paperwork. The owner tells Due that he will be in touch once he gets the results from the background check.

A couple of days later, Due gets another call from the owner of the property management group. This time Due gets some very bad news. The owner tells Due that he will not be getting the snow-plowing contract due to his background check. View the report that stopped Due in his tracks at: http://commercialinvestigationllc.com/files/Due_Report_60977298.pdf

Due calls Patty and tells her the bad news. Patty tries to cheer Due up and tells him to come see her so that they can strategize about what to do from here. The two talk about what they should do to get a snow-plowing contract to begin this new business they are so excited about starting. After a couple hours of talking, they do

not see any better option other than to try to get another contract with a different shopping center. Due and Patty both agree that shopping centers are the best type of clients since they would give them more money compared to other types of clients. After they make this decision they set out to look for another shopping center that may be interested in their services.

Due and Patty are hoping to find a shopping center that might be less strict and would not require a background check to be completed. While driving down Main Street, they drive past a shopping center that neither of them had noticed before. The shopping center is named All About The Kids Shopping Plaza (AATK). The plaza contains mostly toy stores and clothing shops and looks a bit run down. Due and Patty believe they have a chance with this shopping center because it looks like this place could use some extra work.

The next day Due decides to contact the property management group of AATK Shopping Plaza, Bare Minimum Property Management. Due spoke to the president of the group who stated he was looking for someone who could take care of snow removal during the winter. The president asks Due to come to his office at nine the following morning so they can work out the details. The next morning Due meets with the president. There was no talk of a background check and Due is asked to sign some paperwork. Due leaves the office with his first snow plowing contract and calls Patty to give her the good news. While driving away from the shopping center Due notices that there is a children's daycare center located on the plaza property. Due knows he should not be working on this particular property because of his criminal past. Due is so excited about the contract he drives away acting as if he never saw the daycare center.

Due is upbeat after getting his first snow-plowing contract. Will this allow him to expand his business, as he and Patty are hoping? Will this end badly for Due? Will Due be safe to work at the plaza because there was no background check for this new job? Will the potential issue with a children's daycare center come into play? Find out in our next issue....

Stay tuned to find out what Due is up to next!

TO BE CONTINUED . . .



Meet Due Diligence

Last Scene from Due

In our previous edition of CI Times, Due is a free man! Due brings a copy of the case disposition to Clean Slate Disaster Relief in hopes that they will take him back so he can save his lawn care contract with the park. After a few weeks of consideration Due is reinstated with Clean Slate Disaster Relief as a volunteer.

Due's company is just about to finish up their fall season with the park contract and Due decides to go help Patty Larceny finish up. As the fall season comes to a close Due and Patty decide they would like to bring in some money in the offseason. They decide to offer a snow plow service during the winter months. Due and Patty decide on Snow-Must-Go Plowing and Removal Service for their new name.

Due begins talking with the manager of No Boundaries Shopping Plaza who wants to hire Due for the duration of the winter. In order for Due to get this client he must first pass a background check. Due does consent to the background check even though they have been an issue for him in the past. Will Due be able to pass his background check and land his first big client?

To see Due's past reports, view his page online at: www.commercialinvestigationllc.com/duespage.

Read previous issues of CI Times to see the full details of Due's life at: www.commercialinvestigationllc.com/newsolder



Do You Use A Portal/Electronic Consent Form?

Does your organization know about Commercial Investigations' portal technology and electronic consent form? What is a CI portal/electronic consent form you ask? It is a highly secure co-branded portal and an electronically signed consent form that the subject uses to enter their personal data and authorizes your organization to run a background investigation.

CI makes it very easy and convenient for your organization to use the portal/electronic consent form. We will create a customized co-branded page with your organizations' logo and CI's logo. Your organization is then provided with a unique URL address for potential subjects to access. Your subject would enter the URL to access the electronic consent form. The subject enters their own personal data and receives the FCRA Notice of Rights and, if applicable, the New York State Article 23-A notice. The subject electronically signs the consent form and submits the information. Your organization will receive an email letting you know the subject completed their consent form. You are then able to initiate their

background investigation. It's that easy!!

Your organization will see multiple benefits when using CI's portal/electronic consent form. It eliminates your organization's data entry and need to keep the hard copy consent form. The subject enters their own personal information which eliminates data entry errors. This will also reduce duplication, save time, protect sensitive data, and ensures compliance with the FCRA.

You can learn more about our Portal/Electronic Consent Form technology on our Webinar Series web page at <http://www.commercialinvestigationsllc.com/CIWebinarSeries.html>. On the right hand side of the page look for the May 2014 recording. You can also see our PowerPoint presentation on our Slideshare page at <http://www.slideshare.net/CommercialInvestigations/ci-portal-electronic-consent-form-slideshare>.

To get started with your CI Portal we would need your company logo in .jpeg format under 73 kb. If you have any questions or would like to set up a portal please contact us at info@commercialinvestigationsllc.com.

Inquiry Spotlight

MOTOR VEHICLE

Employers and nonprofits should consider performing a Motor Vehicle inquiry on any applicant that will be assuming a position that requires them to drive a vehicle to perform their duties. A Motor Vehicle inquiry should be done regardless of whether the applicant will be driving a facility-owned vehicle, their own vehicle, or a rental vehicle. The information available through a Motor Vehicle inquiry also provides a more complete integrity verification and understanding of the applicant, even if they are not assuming a position that requires them to drive.

The Motor Vehicle inquiry contains the licensee's address, license class, date of birth, Social Security Number (in some states), driving violations, accidents, suspensions/revocations and more. Many states also include gender, height, weight, eye color and/or hair color. The identifying data revealed by the Motor Vehicle inquiry provides a means to verify applicant supplied data, especially the date of birth. An applicant's date of birth is very important to verify, as it is a key piece of information used to determine if an applicant has any prior criminal convictions.

A Motor Vehicle inquiry will reveal a suspended or revoked license, patterns of reckless behavior, insurance risks, and/or substance abuse. If your applicant is irresponsible or negligent with a motor vehicle your organization may be held responsible for any accidents or incidents that occur as a result. Therefore, motor vehicle information can be very beneficial to obtain on all applicants.

Contact CI at (800) 284-0906 or info@commercialinvestigationsllc.com for more information on CI's Motor Vehicle inquiry.

Commercial Investigations LLC

A Licensed Private Investigative Agency

Providing the proactive truth with high quality background investigations through human intervention with an investigative approach.

Background Investigations

CI provides accurate, timely, cost-effective and fully compliant reports delivered with exceptional client service.

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